

**Access Advisory Committee to the MBTA  
Membership Meeting, 1:00 PM to 3:00 PM  
Conference Room 2 and 3, 10 Park Plaza, Boston**

**Wednesday, September 28, 2016**

**Please note:** AACT meetings are public and open to all. They are conducted in compliance with the Commonwealth of Massachusetts Open Meeting Law, M.G.L. c.30A, §§ 18-25 (effective July 1, 2010).

***This information is subject to change.***

**AGENDA**

- 1:00 PM** Call to Order  
Introductions/Review of Agenda
- 1:15 PM** Approval of Meeting Minutes  
May 25, 2016  
Chairman's Report
- 1:20 PM** Global Contact Services Team, which was awarded the contract for the "Centralized Call and Control Center for Paratransit Services", now known as THE RIDE Access Center
- 1:40 PM** MBTA Reports
- Department of System-Wide Accessibility  
Rob Sampson, Manager
  - Office for Transportation Access  
Mike Hulak, Contract Manager

- MBTA Transit Police Department  
Dana Nye

**2:00 PM BREAK**

**2:10 PM MBTA Vendor Reports**

- National Express Transportation  
Victor Herrera, General Manager
- Veterans Transportation Services  
Kevin MacDonald, Project Manager
- Greater Lynn Senior Services  
Steve Epps, Director of Transportation

**2:30 PM Open Discussion**

**2:50 PM Old Business**

New Business

Announcements

**3:00 PM Meeting Adjourned**

***Next meeting to follow is Wednesday, October 26, 2016  
same location.***

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