

**Access Advisory Committee to the MBTA
Membership Meeting, 1:00 PM to 3:00 PM
Conference Rooms 2 and 3, 10 Park Plaza, Boston**

Wednesday, December 20, 2017

Please note: AACT meetings are public and open to all. They are conducted in compliance with the Commonwealth of Massachusetts Open Meeting Law, M.G.L. c.30A, §§ 18-25 (effective July 1, 2010).

This information is subject to change.

AGENDA

1:00 PM Call to Order

Introductions/Review of Agenda

Approval of Meeting Minutes

November 15, 2017

Chairman's Report

1:15 PM Open Forum: Complaints, Questions, Concerns, and Commendations

1:45 PM MBTA Reports

- Department of System-Wide Accessibility
Rob Sampson, Manager

Mike Hulak, Manager, Paratransit Contract
Operations, Office for Transportation Access

Dana Nye, Community Outreach Coordinator
MBTA Transit Police Officer

2:00 PM BREAK

2:10 PM MBTA Vendor Reports

- Veterans Transportation Services
Kevin MacDonald, Project Manager
- National Express Transportation
Victor Herrera, General Manager
- Greater Lynn Senior Services
Steve Epps, Director of Transportation
- Keolis Commuter Services
Elizabeth Hickey, Manager, Diversity,
Inclusion, & Title VI
- Global Contact Services
Ray Croteau, General Manager

2:55 PM Old Business
New Business
Announcements

3:00 PM Meeting Adjourn

The next meeting to follow will be January 24, 2018.

The AACT meeting locations are accessible to people with disabilities and via public transportation. If you would like to request communication access services, such as an American Sign Language (ASL) interpreter or Communication Access Real-time Translation (CART) reporter, please contact the AACT Coordinator at least two weeks in advance of the meeting. Communication assistance services will be canceled if there is no request 48 hours prior to meeting date. If you are checking on the status of a meeting, would like to find out if a meeting is canceled due to weather conditions, or ask any other questions, please contact Janie Guion, AACT Coordinator, at 857.702.3658 (voice), 617.570.9193 (TTY), 617.570.9192 (fax), or AACT@ctps.org.

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