

**Access Advisory Committee to the MBTA
Membership Meeting, 1:00 PM to 3:00 PM
Conference Rooms 2 and 3, 10 Park Plaza, Boston**

March 28, 2018

Please note: AACT meetings are public and open to all. They are conducted in compliance with the Commonwealth of Massachusetts Open Meeting Law, M.G.L. c.30A, §§ 18-25 (effective July 1, 2010).

This information is subject to change.

AGENDA

1:00 PM Call to Order

Introductions/Review of Agenda

Approval of Meeting Minutes

February 28, 2018

Chairman's Report

1:10 PM Laura Brelsford, Assistant General Manager
Department of System-Wide Accessibility (SWA)
Plan for Accessible Transit Infrastructure Update

1:35 PM MBTA Reports

Mike Hulak, Manager, Paratransit Contract
Operations, Office for Transportation Access

Rob Sampson, Manager, SWA

Sgt. Ben Carrasco, Transit Police Community Outreach

2:00 PM MBTA Vendor Reports

Keolis Commuter Services

Liz Hickey, Manager, Diversity, Inclusion, & Title VI

Global Contact Services

Ray Croteau, General Manager

National Express Transportation

Victor Herrera, General Manager

Veterans Transportation Services

Kevin MacDonald, Project Manager

Greater Lynn Senior Services

Representative

2:50 PM Open Discussion

2:55 PM Old Business

New Business

Announcements

3:00 PM Meeting Adjourn

The AACT meeting locations are accessible to people with disabilities and via public transportation. Assistive listening devices are available at the meeting site. Every effort will be made to provide other accommodations, such as materials in accessible formats or languages, or interpreters in American Sign Language upon advance request of 15 days. Please contact the AACT Coordinator at 857.702.3658 (voice), 617.570.9193 (TTY), 617.570.9192 (fax), or AACT@ctps.org.

The MPO complies with Title VI of the Civil Rights Act of 1964, the Americans with Disabilities Act (ADA) and other federal and

state nondiscrimination statutes and regulations in all programs and activities. The MPO does not discriminate based on race, color, national origin (including limited English proficiency), religion, creed, gender, ancestry, ethnicity, disability, age, sex, sexual orientation, gender identity or expression, veteran's status (including Vietnam-era veterans), or background. Any person who believes herself/himself or any specific class of persons to have been subjected to discrimination prohibited by Title VI, ADA, or another nondiscrimination statute or regulation may, herself/himself or via a representative, file a written complaint with the MPO. Complaints filed under federal law (based on race, color, national origin [including limited English proficiency], sex, age, or disability) must be filed no later than 180 calendar days after the date the person believes the discrimination occurred. Complaints filed under Massachusetts General Law (based on race, color, religious creed, national origin, sex, sexual orientation, disability, or ancestry) or Governor's Executive Order 526, section 4 (based on race, color, age, gender, ethnicity, sexual orientation, gender identity or expression, religion, creed, ancestry, national origin, disability, veteran's status [including Vietnam-era veterans], or background) must be filed no later than 300 calendar days after the date the person believes the discrimination occurred. A complaint form and additional information can be obtained by contacting the MPO (see above) or at www.bostonmpo.org.

Next meeting to follow will be April 25, 2018.