

**Access Advisory Committee to the MBTA
Membership Meeting, 1:00 PM to 3:00 PM
Conference Rooms 2 and 3, 10 Park Plaza, Boston**

Wednesday, May 23, 2018

Please note: AACT meetings are public and open to all. They are conducted in compliance with the Commonwealth of Massachusetts Open Meeting Law, M.G.L. c.30A, §§ 18-25 (effective July 1, 2010).

This information is subject to change.

AGENDA

1:00 PM Call to Order

Introductions/Agenda Review

Chairman's Report

Approval of Meeting Minutes

April 25, 2018

March 28, 2018

1:15 PM Julia Wallerce, Boston Program Manager, ITDP

Jay Monty, Transportation Planner, City of Everett

"Making Buses Better & More Accessible in Everett"

1:35 PM MBTA Reports

Mike Hulak, Manager, Paratransit Contract

Operations, Office for Transportation Access

Sgt. Benjamin Carrasco, Community Outreach

MBTA Transit Police Officer

Department of System-Wide Accessibility
Rob Sampson, Manager

2:00 PM BREAK

2:10 PM MBTA Vendor Reports

- Global Contact Services
Ray Croteau, General Manager
- Greater Lynn Senior Services
Lisa Darlington, Director of Transportation
- National Express Transportation
Victor Herrera, General Manager
- Veterans Transportation
Kevin MacDonald, Project Manager
- Keolis Commuter Services
Elizabeth Hickey, Manager, Diversity,
Inclusion, & Title VI

2:55 PM Old Business

New Business

Announcements

3:00 PM Meeting Adjourn

Notables

The AACT meeting location is accessible to people with disabilities and is near public transportation. The AACT Executive Board meets on the fourth Wednesday of each month, except when noted, from 10:00 AM to 12:00 PM (noon). The Membership meeting follows immediately from 1:00 PM to 3:00 PM.

For more information on accessibility at the MBTA, please visit www.mbta.com/accessibility.

Comments and questions concerning AACT should be directed to Chair James White by contacting the AACT Coordinator, Ms. Janie Guion, at 857.702.3658 (voice), 617.570.9193 (TTY), AACT@ctps.org (email), or c/o CTPS, 10 Park Plaza, Suite 2150, Boston, MA 02116 (US mail).

Upon request every effort will be made to provide accommodations such as assistive listening devices, materials in accessible formats, and in languages other than English, and interpreters in American Sign Language and other languages.

The MBTA has advised AACT that Interpreter Services will be canceled the Friday before each Wednesday monthly meeting unless otherwise notified. To ensure that interpreter services are scheduled, please contact the AACT **Coordinator, Janie Guion**, by close of business on the Friday prior to the Wednesday meeting at AACT@ctps.org or leave a voice message at 857-702-3658.

The Metropolitan Planning Organization complies with Title VI of the Civil Rights Act of 1964, the Americans with Disabilities Act (ADA) and other federal and state nondiscrimination statutes and regulations in all programs and activities. The MPO does not discriminate based on race, color, national origin (including limited

English proficiency), religion, creed, gender, ancestry, ethnicity, disability, age, sex, sexual orientation, gender identity or expression, veteran's status (including Vietnam-era veterans), or background. Any person who believes herself/himself or any specific class of persons to have been subjected to discrimination prohibited by Title VI, ADA, or another nondiscrimination statute or regulation may, herself/himself or via a representative, file a written complaint with the MPO. Complaints filed under federal law (based on race, color, national origin [including limited English proficiency], sex, age, or disability) must be filed no later than 180 calendar days after the date the person believes the discrimination occurred. Complaints filed under Massachusetts General Law (based on race, color, religious creed, national origin, sex, sexual orientation, disability, or ancestry) or Governor's Executive Order 526, section 4 (based on race, color, age, gender, ethnicity, sexual orientation, gender identity or expression, religion, creed, ancestry, national origin, disability, veteran's status [including Vietnam-era veterans], or background) must be filed no later than 300 calendar days after the date the person believes the discrimination occurred. A complaint form and additional information can be obtained by contacting the MPO (see above) or at www.bostonmpo.org.